

Shontae' N. Kennedy

Experienced in Excellent Customer Service

Charlotte, NC 28205

taeboog89@gmail.com

(980) 475.2929

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

FC Associate

Amazon fulfillment center clt2 - Charlotte, NC

April 2017 to Present

Receive & Pre-sort items into totes.

Agent

ASIG - Charlotte, NC

January 2016 to October 2016

Receive & load luggage into bag cans. Load & Unload the aircraft. Clean, Wipe & vacuum the inside of the aircraft.

Delivery Driver/ shift manager

Pizza Hut - Charlotte, NC

April 2014 to January 2016

Responsibilities

To delivery pizza to our customers in a timely fashion using positive customer service. Responsible for proper cash handling & dispersing. To maintain a reliable vehicle and its maintenance. Responsible for making sure all orders are correct & complete.

Stylist

Pedestal Salon

June 2011 to December 2011

Wash, cut, color and style hair. Collect customer payments. Schedule appointments.

Stylist

Mozel's Salon

March 2011 to June 2011

Wash, cut, color and style hair. Collect customer payments. Schedule appointments.

Stylist

Mahagony Hair Studio

January 2010 to January 2011

Wash, cut, color and style hair. Collect customer payments. Schedule appointments.

Customer Service/Cashier

Eckerd/Rite Aid Pharmacy
April 2006 to April 2009

Responsible for making sure all tasks are completed correctly and in descent timing. Also, making sure customers are greeted, satisfied, and well taken care of. Responsible for maintaining order and cleanliness in aisles. Trained new cashiers and customer service reps. Received and checked out vendors. Assist managers on Plano-grams for the store.

Customer Service

Eckerd/Rite Aid Pharmacy
October 2008 to November 2008

Responsible for assisting OnStar customers with various OnStar needs. Receiving 100% on all calls and customer satisfaction.

Arts & Crafts Jr. Counselor

Eckerd/Rite Aid Pharmacy
June 2007 to August 2007

Responsible for making sure campers complete craft correctly in a timely fashion. Prepared materials for each project. Review and make samples.

Arts & Crafts Jr. Counselor

City of Paterson Recreation
June 2005 to August 2005

Responsible for making sure campers complete craft correctly in a timely fashion. Prepared materials for each project. Review and make samples.

Arts & Crafts Jr. Counselor

City of Paterson Recreation
June 2004 to August 2004

Responsible for making sure campers complete craft correctly in a timely fashion. Prepared materials for each project. Review and make samples.

Education

Cosmetology in Cosmetology

Empire Beauty School - Matthews, NC
November 2007 to September 2009

Myers Park High School - Charlotte, NC
October 2006 to June 2007

Passaic County Technical Institute - Wayne, NJ
September 2003 to October 2005

Skills

Customer Service (5 years), Communication Skills (5 years)

Additional Information

SKILLS

Customer Service Communication Skills